

UTA Board of Trustees Meeting

January 22, 2020



Call to Order and Opening Remarks



Pledge of Allegiance



Safety First Minute



Public Comment Period



Public Comment Guidelines

- Each comment will be limited to two minutes per citizen or five minutes per group representative
- No handouts allowed



Consent Agenda

- a. Approval of January 15, 2020 Board Meeting Minutes



Recommended Action (by acclamation)

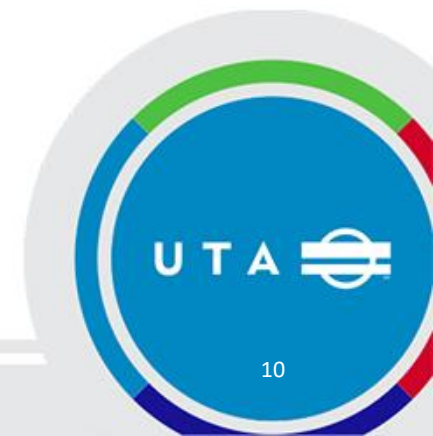
Motion to approve



Agency Report



Resolutions



R2020-01-03

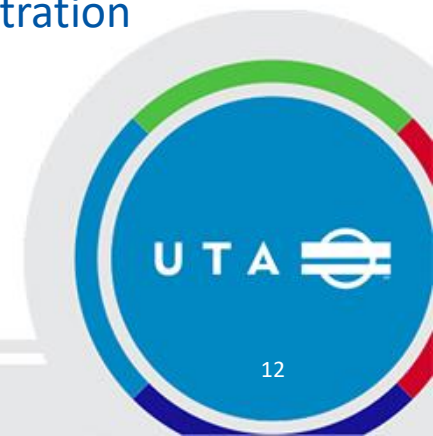
Resolution Authorizing the Filing of Applications with the Federal Transit Administration for Federal Transportation Assistance Authorized by Chapter 53 of Title 49 of the United States Code and Any Other Federal Statutes Administered by the Federal Transit Administration and Authorizing the Filing of Other Grant Applications



Recommended Action (by roll call)

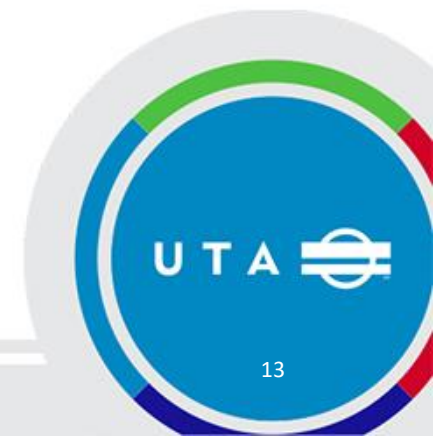
Motion to approve R2020-01-03:

Resolution Authorizing the Filing of Applications with the Federal Transit Administration for Federal Transportation Assistance Authorized by Chapter 53 of Title 49 of the United States Code and Any Other Federal Statutes Administered by the Federal Transit Administration and Authorizing the Filing of Other Grant Applications



Contracts, Disbursements, and Grants

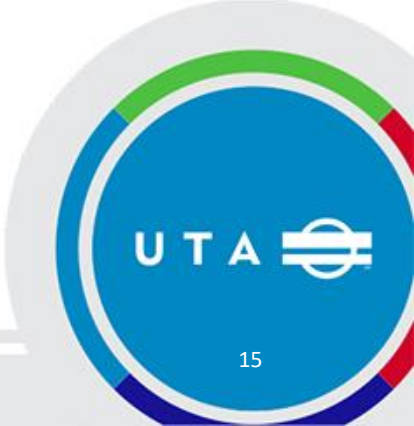
- a. Change Order: Meadowbrook Building 8 Paint Booth Construction (Bailey Builders)



Discussion Items



UTA Continuous Improvement 2019 Outcomes



UTA's Continuous Improvement Team

Presented by: Alisha Garrett

1/22/2020



UTA's Culture of Continuous Improvement

- One of UTA's values is Continuous Improvement. A culture of continuous improvement keeps us focused on both people and processes. Continuous Improvement is the lens UTA uses to help us see our work, learn about our work and our customers, and seek ways to improve our work.
- What is continuous improvement?
 - Every employee everyday
 - Focusing on customer value
 - Improving efficiency, effectiveness and productivity
 - Embracing scientific thinking
 - Engaging and developing talent

"Engaging the hearts, minds, and hands of talent is the most sustainable source of competitive advantage." – Greg Harris, Quantum Workplace

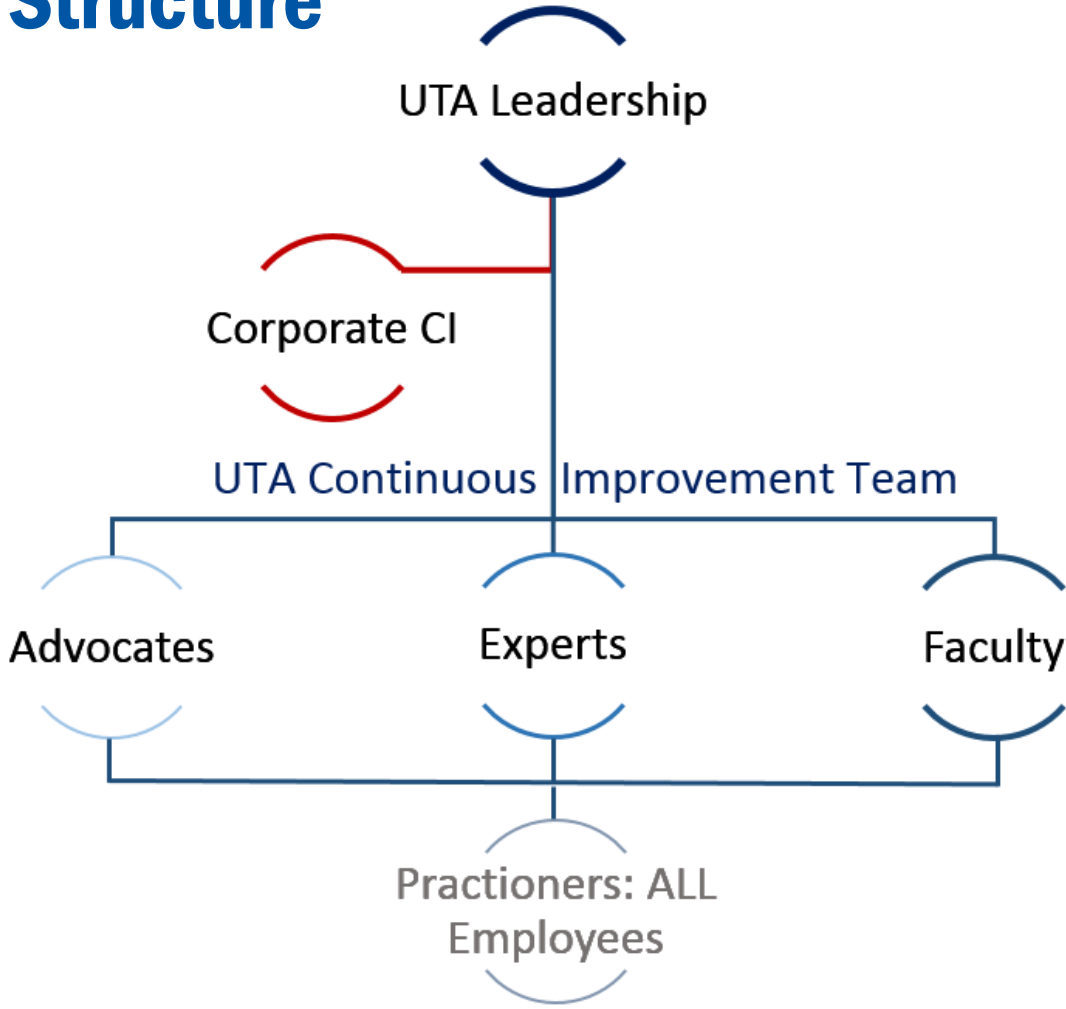


Our Evolution

- In 2012 UTA formed a Lean Champion Team with employees from across the agency focused on teaching lean concepts, working on projects and improving processes at UTA.
- In 2016 UTA created a Continuous Improvement Department and re-launched a voluntary Continuous Improvement Team structured with 3 tiers for certification.
 - Advocate
 - Expert
 - Faculty



Our Structure



Who We Are

■ Our Mission:

The Continuous Improvement Team is a go-to **resource** to deepen understanding of the UTA Way. We offer **learning** opportunities, skill development, and project support and **empower** employees to deliver **quality** results that **improve** our customers' experience and make UTA a great place to work.

■ Our Vision:

Improving the work is the work!



Our Work

- Provide training and development opportunities
- Offer facilitation and project support
- Document creation to capture process maps, standard work, procedures and tracking
- Mentoring and coaching
- Support the UTA Way



Our Certification

- Attend & Participate in CI Team Meetings
- Book Club
- CI Projects
- Mentor Sessions
- UTA Way Nomination
- Shingle Nomination
- CI Training Courses
- CI Site Tours: Internal & External



2019 Team Highlights

■ Team Member Stats

- Started 2019 with 38 Team Members
- Represent 22 different departments
- Since joining the team 11 members have taken on a new role or promoted internally
- 3 team members promoted externally
- 13 team members achieved their Advocate Certificate



* Not all recipients pictured.



2019 Team Accomplishments

- Team Members have been busy all year helping make improvements to their work, their teams work and finding better ways of serving our customers.
- Results:
 - Improved service to customers
 - Improved efficiency
 - Improved communication
 - Improved quality
 - Improved learning
 - Improved quality of life
 - And so much more!!!



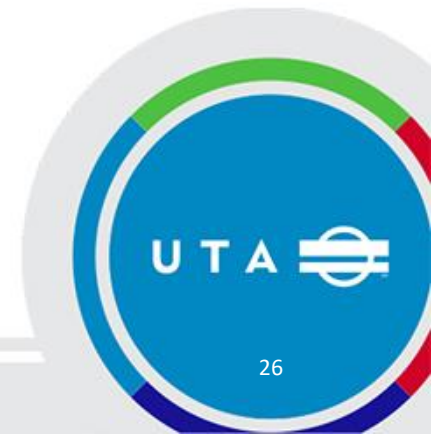
Government Relations and Legislative Priorities Update

- *The board may make motions regarding UTA positions on legislation.*

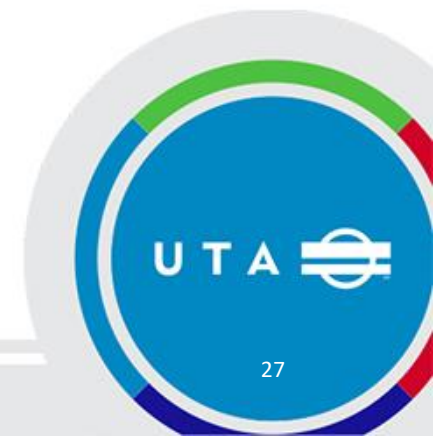


Other Business

- a. Next meeting: January 29, 2020 at 9:00 a.m.



Adjourn



Break

